

## Reporting Anti Social Behaviour:

You can report anti social behaviour in a number of ways:

- Anti Social Behaviour Hotline **(01642) 607943**. This is a 24/7 number and is always answered by a person
- E-mail **ASBTeam@stockton.gov.uk**  
You can send an e-mail to the Anti Social Behaviour Team detailing your complaint and either leave your name or report anonymously. If you require a call back please be sure to leave your contact details.
- Online: **www.stockton.gov.uk**  
Click "report it" then click "safety and security online services", select which type of anti social behaviour you wish to report and complete the online form.

All complaints of anti social behaviour will be responded to within three working days unless an immediate response is required.

## Contact Details for Victim & Witness Support Officer

**Post:** Katie Smith, ASB Victim and Witness Support Officer  
Stockton Police Station, The Square  
Stockton-on-Tees TS18 1TZ

**Tel:** (01642) 607943

**Mobile:** 07909 686172

**Fax:** (01642) 527621

**E-mail:** katie.smith@stockton.gcsx.gov.uk

If you would like this information in any other language or format for example **large print** or audio please contact 'Anti Social Behaviour Team' on (01642) 527615.

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال بالطبعة الكبيرة أو بالشريط المسجل فالرجاء الإتصال 'بدايفرسنتي تيم' على هاتف رقم 01642 527615  
ARABIC

欲要這份資訊的其它語言版或其它版式例如大字體印刷/錄音帶，請致電 01642 527615 接洽 '多元化隊' Anti Social Behaviour Team  
MANDARIN

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلا چاپ بزرگ یا بصورت صدا میخواهید لطفا با تیم ما در تماس باشید  
Anti Social Behaviour Team (انگلیسی) با شماره 01642 527615 به تماس شریک  
FARSI

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un autre format, par exemple, en gros caractères / version audio, veuillez contacter l'équipe Anti Social Behaviour Team au n° 01642 527615  
FRENCH

تەگەر حەزرت لۆج بە ئەم زانیارە بە دەستت بگهۆت بە زمانەکانی تریان بە شتووبەکی تر بۆ نمونه چایی گهۆره/یان بە تەنبی تۆمارکراو نکایە پەبوهدای بگه بە 'تیمی دايفرسنتی' Anti Social Behaviour Team لە سەر زمارەکی تەلهفون 01642 527615  
KURDISH

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਬਣਤਰ ਜਾਂ ਚੋਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸੀ ਡੀ 'ਤੇ ਸਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ Anti Social Behaviour Team ਨੂੰ 01642 527615 ਨੰਬਰ ਉੱਤੇ ਫੋਨ ਕਰੋ।  
PUNJABI

اگر آپ ان معلومات کو کسی اور زبان یا انداز یا شکل میں چاہتے ہیں تو براہ کرم ہم سے رابطہ کریں  
Anti Social Behaviour Team کو ایس ایم ایس یا فون پر 01642 527615 پر  
URDU



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# Anti Social Behaviour Victim and Witness Support



Stockton-on-Tees  
BOROUGH COUNCIL



## Role:

The Anti Social Behaviour Victim and Witness Support Officer provides support and advice to victims and witnesses of anti social behaviour in the Stockton Borough, helping them through what can be a particularly distressing time. This involves:

- Listening to victims and providing reassurance
- Maintaining at least weekly contact either in person or via the telephone to provide support
- Contacting agencies such as the Police on a victim's/witness' behalf
- Communicate any ASBO/ CRASBO Breaches
- Anything else that is deemed to help victims and witnesses through a difficult time

## Types of Support:

- Conduct home visits as regularly as is deemed appropriate
- Maintain a minimum of weekly contact either in person or by telephone to keep victims and witnesses up-to-date with any progression with their complaint
- Provide a confidential listening service to victim and witnesses of anti social behaviour

- Where a victim/witness is required to attend Court, arrange suitable support via the Witness Service, or attend with the victim/witness in person if necessary
- Where necessary, refer to other agencies better equipped to deal with specific issues

## Victim Impact Statement:

### What is a Victim Impact Statement?

A Victim Impact Statement details the impact of crime on a victim's life. It details the psychological, behavioural, financial, and physical effects a crime has had on a victim both at the time of the offence and after it, which is then communicated to the perpetrator during a court hearing.

In some cases the anti social behaviour Victim and Witness Support Officer can interview victims/witnesses to create a Victim Impact Statement. This can then be read directly to perpetrators in order to highlight the wider impact of their behaviour. An anti social behaviour victim impact statement is always anonymous and acts as a way for victims and witnesses to have their say without the stress and worry of facing perpetrators themselves.

## Referrals:

The Anti Social Behaviour Victim and Witness Support Officer can work with people of varying tenures and can accept referrals from all services.

If you would like further information please contact the Anti Social Behaviour Victim and Witness Support Officer using any of the contact details provided and request a referral form.

