

Stockton Youth Offending Service

Brief description of agency's role:

The delivery of a range of services to children and young people who offend / are at risk of offending, having regard to public protection, reduce likelihood of offending and safeguarding.

- Preventions work to young people at risk of offending
- Provision of appropriate adult duty to young people in police station
- Provision of court service in Teesside Youth Court and the Crown Court
- The provision of bail and remand supervision and support to young people
- Preparation of court reports and reports to panels for Referral Orders to aid sentencing and other key decisions
- Statutory supervision of young people subject to community sentences
- Through care, resettlement and statutory supervision of young people subject to custodial sentences
- Restorative justice services, including reparation schemes in local communities
- Enforcement of court orders in the event of non-compliance
- The delivery of support services to parents / carers and victims of youth crime.

The statutory aim of the service is the prevention of offending by children and young people. Stockton is one of 155 such services in England and Wales.

How is this agency managed / what are its accountability arrangements?

The YOS is managed on behalf of a multi-agency partnership by Stockton Borough Council. The funding partners are; the Council, North Tees Primary Care Trust, Stockton Police, National Probation Service Teesside and the Youth Justice Board.

There is a nationally determined performance framework for youth justice services and performance is overseen locally by the YOS Management Board. The Board is comprised of statutory partners and meets quarterly to consider budget planning and detailed performance. The YOS also reports on performance to the Safer Stockton Partnership and through the Childrens Trust Management Team, and to Government through the Youth Justice Board

The Head of Community Protection is the delegated representative of the Chief Executive and chairs the YOS Management Board.

There is external scrutiny through HMI Probation and the service was last inspected in Autumn 2009 (Report published in 2010)



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Cleveland Police Authority

Brief description of agency's role:

Cleveland Police Authority is an independent body set up as a result of the Magistrates Court Act 1994. The area served by the Authority is that covered by the police service and the four local authorities.

The CPA has seventeen members, nine appointed by the four local councils, eight from the local community, of which one shall be a Lay Justice. It is also served by a team of officers based at Police Headquarters Middlesbrough.

The CPA's primary responsibilities are:

- To secure an efficient and effective police service on behalf of the local community.
- To ensure that there is continuous improvement in the delivery of the police service and to produce an Annual Best Value Performance Plan.
- To consult with the local community about policing needs and priorities.
- After consultation on priorities to set the budget and the local precept for the following year.

How does the agency do business?

Police Authority Executive

The Police Authority Executive meets quarterly together with an Annual General Meeting, where the election of Chair and Vice-Chair takes place.

Police Authority Panels

The Police Authority also holds Panel Meetings which centre on different policing criteria, skills and performance, with minutes reported at the Police Authority Executive. These are:

- Operational Policing
- Policy & Resources
- Audit & Internal Control
- Professional Standards
- Leadership Panel
- Strategic Air Support
- Standards Committee

Accountability, Integrity and Transparency

To ensure that members conduct themselves with a high level of integrity they sign up to a Code of Conduct. Cleveland Police Authority produces an Annual Policing Plan which details the priorities, set after consultation, and how we intend to achieve the improvements. The Authority then produces an Annual Report which sets out the performance during the twelve months.

Durham Tees Valley Probation Trust

Brief description of agency's role

- Protecting the public
- Reducing reoffending
- The proper punishment of offenders in the community
- Constructive reparation
- Better services to victims

How we achieve them:

- Providing Courts with information, advice and reports to assist sentencing and decisions about bail
- Designing and delivering effective supervision programmes for offenders in the community predominantly through the delivery of our Citizenship programme
- Implementing and enforcing the community sentences imposed by the Courts
- Working in partnership with agencies and services (such as police, NSPCC, Health, Prisons and Local Authorities) to protect the public and help offenders lead law abiding lives
- Working with prisoners and helping them to successfully resettle in their community on release
- Helping communities become safer places
- Working with victims of serious sexual and violent crime

How is this agency managed/ what are accountability arrangements?

- Durham Tees Valley Probation Trust
- Chief Executive
- X4 Directors of Offender Services
- X1 Director of Human Resources
- X1 Director of Finance
- X1 Director of Business Development Unit
- X1 Secretary to Probation Trust and Head of Legal Services

Key Figures	Headquarters Address
Chair of Durham Tees Valley Probation Trust Sebert Cox	6 th Floor Centre North East 73 – 75 Albert Road Middlesbrough TS1 2RU
Chief Executive of Durham Tees Valley Probation Trust Russell Bruce	
Director of Offender Services responsible for Stockton Lucia Sager	

- Spend in Stockton is not calculated. We operate across 6 unitary authorities in a functional manner rather than geographically / locality basis
- Durham Tees Valley Probation Trust bases the management of its Stockton operation in Advance House, St Mark's Court, Teasdale, Stockton-on-Tees TS17 6QX. The probation managers are John Graham and Jeff Evans

Holme House Prison

Brief description of agency's role:

The purpose of Holme House prison is to protect the public by holding those committed by the Courts in a secure, safe, decent and healthy environment, reducing re-offending by providing and encouraging participation in constructive regimes and preparing prisoners for resettlement back into the community.

How is this agency managed / what are its accountability arrangements?

- Accountable to the North East Deputy Director of Custody.

Key figures: (including ANNUAL BUDGET and/or SPEND IN STOCKTON BOROUGH)

- Annual budget 20 million

No resources dedicated for spend in the community



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Stockton Drug and Alcohol Action Team (DAAT)

Brief description of agency's role:

From 1 April 2009 the Drug Action Team in Stockton became a Drug and Alcohol Action Team. The team's role is to implement the Government's 2010 Drugs Strategy '*Reducing Demand, Restricting Supply, Building Recover; Supporting people to live a drug free life.*' The Strategy's aims are:

- To reduce drug-related crime and anti-social behaviour
- To reduce the harm caused to young people by substance misuse
- To reduce the number of families devastated by drug misuse
- To improve the number of drug users making a positive contribution to society
- To improve drug treatment services.

The Home Office and the Department of Health fund the Drugs Intervention Programme (DIP) through the DAAT. DIP aims to move offenders who misuse drugs out of crime and into treatment by bringing together the police, the courts, the prisons service, treatment providers, aftercare support services and DAATs.

The team is also responsible for implementation and performance management of the Integrated Drug Treatment System (IDTS) in HMP Holme House and HMP Kirkclevington and from 1st April 2011 none clinical areas of drug treatment.

The reduction of alcohol related admissions into hospital has been identified as a key priority for NHS Stockton. The team works with partners to ensure all aspects of alcohol harm are addressed, including prevention, treatment and enforcement.

How is this agency managed/what are its accountability arrangements?

The DAAT is accountable to users and carers. Its strategic accountability lies with the Safer Stockton Partnership. Under the umbrella of the Partnership there are specific sub-groups; the Adults Commissioning Group, Reducing Supply and the Integrated Offender Management Group.

The DAAT team is a joint commissioning unit between NHS Stockton and Stockton on Tees Borough Council.

Key Figures: (including ANNUAL BUDGET and / or SPEND IN STOCKTON BOROUGH)

Annual Budget: £4,750,000

Stockton-on-Tees Borough Council

Brief description of agency's role:

Purpose Statement: "Stockton-on-Tees Borough Council is your Council. We exist to ensure that you receive services which benefit and improve your lives. We will respond to your needs, provide opportunities and support you to build your strengths".

The Council provides a broad range of services, and commissions or enables an even wider range, through a variety of partnerships and as a single agency. It also produces a myriad of plans relevant to particular functions. These are summarised in the Council Plan, which covers a rolling 3 year period (eg. 2009 - 12) and is currently structured on these nine key themes:-

- Economic Regeneration & Transportation
- Environment & Housing
- Safer Communities
- Children & Young People
- Health & Wellbeing
- Stronger Communities
- Older Adults
- Arts, Leisure and Culture
- Organisational and Operational Effectiveness

How is this agency managed/what are its accountability arrangements?

The 'supreme governing body' is the Full Council of 56 Members (currently at April 2009, 22 Labour, 13 Conservative, 7 Thornaby Independents, 5 Ingleby Barwick Independent Society and 5 Liberal democrats, 3 Billingham Independents, 1 vacancy present). Most policy decisions are taken by the Cabinet of 9 Members (5 Labour, 4 Conservative) of who nine have functional portfolios (including Housing and Community Safety). There are a number of select committees which scrutinise the functions of the Cabinet and specific policy areas, (eg. Housing and Community Safety).

The paid staff, of which there are about 8,500 (including school staff) are led by the Chief Executive, supported by a Corporate Management Team of three Corporate Directors, the Assistant Chief Executive and the Director of Law and Democracy, and 24 Heads of Service (including Head of Community Protection).

Key Figures: (including ANNUAL BUDGET and / or SPEND IN STOCKTON BOROUGH)

The Council has a General Fund turnover of just over £279 million, and a net expenditure of its General Fund of nearly £147 million. It also has a Housing Revenue Account turnover, for its activities as a landlord (dwellings), of nearly £36 million.

It's Capital Programme is £69 million, including nearly £24 million on Housing. All figures quoted are for 2009/10.

Victim Support

Brief description of agency's role:

Purpose Statement:

Victim Support is a registered charity offering free and confidential help, emotional support and practical information to victims of crime in the community, and witnesses attending court. The service is non judgmental and tailored to meet the needs of each individual who has been a victim of crime.

Victim Support in Teesside consists of 4 Community Offices based in Stockton, Middlesbrough, Hartlepool, and Guisborough. We also provide services to witnesses in both the Crown and Magistrates Courts.

We cover the Teesside area, working alongside Cleveland Police, CPS and other Criminal Justice Agencies and we work closely with these agencies in developing services for victims and witnesses.

The majority of our direct contact with victims and witnesses is provided by volunteers.

Area Management

Teesside is part of the North East Region. A Senior Management Team is responsible for the strategic management of the area organisation. Victim Support Stockton is part of the Teesside/County Durham Division.

Community and Witness Service Management

Our Service Delivery Managers are responsible for the operation and management of the four community based Victim Support offices. Each office is staffed by a Service Delivery Manager and Service Delivery Support Worker. There is a Service Delivery Manager and Service Delivery Support Worker based in both the Crown and Magistrates Courts. The Magistrates Court Service Delivery Manager also provides staff cover for the Satellite Court at Hartlepool.

Community and Witness Service staff liaise with the Police, CPS, Court Services, and local agencies. They are responsible for the recruitment, supervision, and support of volunteers. Staff also represents the organisation through their work with other agencies and the general public, as well as managing general administration, record keeping and statistical monitoring.

Tristar Homes Limited

Brief description of agency's role:

Tristar Homes is a Company and is Stockton's ALMO (Arms Length Management Organisation) one of the first to be set up in the country in 2002.

Under a 10 year Management Agreement Stockton Borough Council with the secretary of State's consent has delegated responsibility for certain specified management and maintenance functions for most of Stockton Borough Council's 10500 housing stock.

The Council continues to own the Council housing stock and remains the landlord.

The main purpose of the Company is to:

- Deliver the Government's 'Decent Standard' for the council housing in it's management
- Deliver good and improving housing services
- Help the council meet its strategic challenges in the Borough
- Take a business like approach and operate within the legal framework of the Companies Act

A summary of the specified services delegated to the Company to perform includes:

- Customer involvement on services and also broader Neighbourhood issues
- Stock investment, repairs and maintenance
- Income, rent collection and dept management
- Tenancy enforcement
- Managing lettings and empty properties
- Anti social behaviour reduction
- Leasehold services
- Tenancy support

The Borough Council continues to provide a range of housing services itself:

- Homelessness and housing needs of those with special needs including the management of the council's sheltered housing schemes and hostels
- Housing benefits
- Private sector housing regulation
- Regeneration
- Anti-social behaviour
- Maintenance of estate open space and concessionary garden scheme
- Concierge
- Housing strategy
- New housing developments
- Adaptations

How is this agency managed / what are its accountability arrangements?

Tristar Homes Ltd is not for profit controlled company of Stockton Borough Council set up to deliver its objectives following a ballot of tenants.

The relationship between the Company and Stockton Borough Council is defined in a Management Agreement. This sets out the requirements and obligations of both organisations. A detailed operational Working Arrangement framework underpins delivery of this.

The Board of Tristar Homes is ultimately accountable to the Borough Council for its performance. In addition its performance is monitored by a number of other key stakeholders eg. Tenants, ODPM, Audit Commission.

Tristar is a registered limited company and is therefore also governed by the legal requirements of the Companies Act.

The Company has its own constitution and governance framework.

The Board comprising 19 company directors (6 tenant, 6 independent, 6 Council representatives and Tristar Homes Managing Director) leads the company – its is central in determining its strategic direction, delivery of the Management agreement, policies and expenditure.

As the name ALMO implies the Company has a significant degree of independence from the Council, particularly in respect of corporate matters but is very much a key partner in respect of delivered shared service and community objectives.

The Company's funding – both capital and revenue comes from the Borough Council on an annual basis.

The THL representative is currently the Chair of the Partnership.

Key figures: (including ANNUAL BUDGET and/or SPEND IN STOCKTON BOROUGH)

- Company Directors: 19
- Employees: 324
- Stock in management: 10500
- Annual Fee 2009/10: £14M
- Capital Investment 2009/10 £8M



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