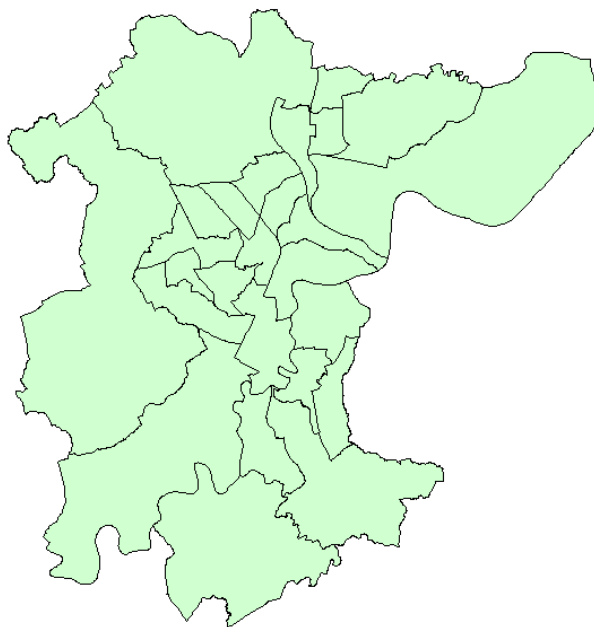


# Anti-Social Behaviour Strategy



**April 2011 > March 2014**



This is the Safer Stockton Partnership's fourth Anti Social Behaviour Strategy for the Borough of Stockton on Tees. The Safer Stockton Partnership (SSP) is the statutory Community Safety Partnership for the Borough of Stockton on Tees.

The partnership is made up of the following members:

- Catalyst
- Cleveland Fire Authority
- Cleveland Police
- Cleveland Police Authority (to be replaced by Police and Crime Commissioners in 2012)
- Drugs and Alcohol Action Team
- Durham Tees Valley Probation Trust
- H M Prison Holme House
- the four Local Area Partnership Boards
- Neighbourhood Watch
- Safe in Tees Valley
- Stockton Adult Protection Committee
- Stockton-on-Tees Borough Council
- Stockton Primary Care Trust (to be replaced by GP commissioning consortia in 2013)
- Stockton Youth Offending Service
- Tristar Homes Ltd/Vela Group
- University of Durham Queen's Campus
- Victim Support

Tackling anti social behaviour has developed into a true partnership approach with a contribution being made by all of the responsible authorities. This strategy will cover the three year period April 2011 to March 2014. The Plan will be reviewed and refreshed yearly and will be updated to take account of the findings in the yearly Partnership Strategic Assessment.

Anti Social Behaviour was identified as the top priority for residents during our main consultation period which ran from August to November 2010. We received 5,222 responses to our consultation from residents and visitors to the Borough.

As part of the consultation we asked residents which types of anti social behaviour should be prioritised within the ASB category and the following were identified:

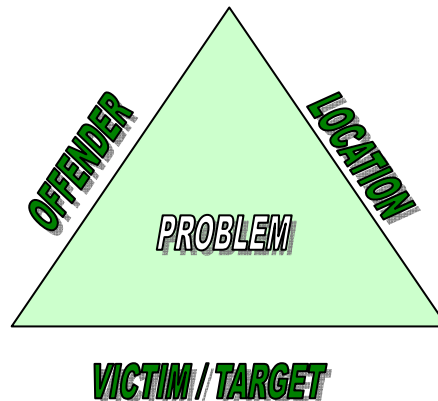
1. Vandalism
2. Alcohol misuse
3. People being drunk and rowdy
4. Poor parental responsibility
5. Threats/verbal abuse
6. Street drinking

All crime and anti social behaviour is important to us but we will focus our efforts on the top six concerns chosen by residents and in the areas where crime and anti social behaviour (ASB) is significantly higher than the borough average.

Our multi agency Integrated Offender Management Team (IOM) team is now well established working with Prolific and Priority Offenders (PPO), people subject to a Community Order with a Drug Rehabilitation Requirement (DRR) and high crime causers many of whom also cause anti social behaviour. With this approach the focus is on the offender not the offence and it entails identifying and using a dual support and/or enforcement approach with the relatively small numbers of repeat offenders who disproportionately cause harm to the community. The IOM team are currently working with

117 offenders. Wherever possible we will use this approach to work with the most prolific perpetrators of ASB.

To complement this, our annual Partnership Strategic Assessment uses a victim, offender location approach to interrogate the various partner data sets to give us an overall picture of what is happening across the Borough.



This allows us to identify repeat victims and those who are vulnerable in our community, repeat locations as well as repeat offenders so that we can target our resources more effectively.

## Looking back

Over the last three years we have maintained our approach of using prevention, support and enforcement in the Multi Agency ASB Team (MAASBT). We have developed the support element of the service to include a Victim/Witness Support ASB officer and we now assess all repeat calls to the MAASBT, the Police, Tristar Homes Ltd (THL) and other registered social landlords. This enables us to identify anyone who may be vulnerable and we can then offer appropriate support and/or enforcement activity.

THL have four ASB Reduction Officers to lead on anti social behaviour issues that affect their tenants and the MAASBT work closely with them, other housing providers and partners.

## Monitoring and Evaluation

We have agreed that all members of the partnership will share responsibility for achieving our targets, aims and objectives. Each key priority has a designated lead and deputy with responsibility for monitoring performance and reporting progress to SSP.

We produce quarterly monitoring reports on our progress against targets and actions, these are monitored by SSP and made available on [www.saferstockton.com](http://www.saferstockton.com).

## Cross cutting themes

There are a number of general issues that cut across all of our key priorities and are relevant to the Anti Social Behaviour theme:

**Repeat and vulnerable victims** – we will prioritise work on behalf of people who have become or are at risk of becoming repeat victims, as well as those who may be vulnerable or those being targeted because of prejudice.

**Fear of crime and disorder** – We will continue to do whatever we can to improve feelings of safety. We will monitor this through the Council's MORI survey, which is carried out every two years and the national New Place Survey.

**Effective information sharing** – we will promote and support activities to improve our knowledge base across the full range of community safety issues to deliver intelligence led solutions.

**Best practice and value for money** – we will evaluate projects and learn from both our own experience, and from regional and national experience.

## **Consultation**

The main consultation for SSP ran from August to November 2010. We received 5,222 responses from residents and visitors to the Borough and they told us that Reducing Anti Social Behaviour should be our top priority.

THL consult with their tenants throughout the year and the responses from this process are also considered in our work to address anti social behaviour.

Every other year the Council runs a major random stratified face-to-face opinion poll with sample sizes giving validity of plus or minus 3%. We use this survey to measure residents' feelings of safety. In the latest survey in 2006 94% of respondents felt safe in the daytime and 54% felt safe after dark.

Throughout 2011 we will use focus group sessions to gain an understanding of the types of activity that residents think is anti social, whether they report it and if so who they report it to. This information will help us to direct our resources appropriately.

## **Funding**

We continue to face pressure for efficiency savings. The Multi Agency Anti Social Behaviour Team receives funding from:

- The Council
- Tristar Homes Ltd
- Endeavour Housing
- Tees Valley Housing Group

The Primary Care Trust (PCT) has committed three years funding for the Community Safety Officer (Alcohol) that will run to March 2103. Both the Police and the Fire Service second an officer into the ASB Team.

## **Risk assessment**

We use a risk assessment form for all incoming calls to the MAASBT. This form is also used by THL and other housing providers. A scoring matrix is used to identify whether a caller may be vulnerable and in cases with a score above 12 a referral is made to the ASB Support officers in the MAASBT.

This plan feeds into the Community Safety Plan 2011 > 2014.

## REDUCING ANTI SOCIAL BEHAVIOUR

**Lead:** Chief Inspector Neighbourhoods (Mick Williams)  
**Deputy:** Community Safety Manager (Marilyn Davies/Steven Hume)

This was the top priority for respondents to the survey, chosen by more than 3,000 people with only 284 saying that it should not be a priority. It was the top priority for all categories except for under 16s, who placed it as their third priority, after violent crime and drug related offending. It was also the top priority when responses were broken down by ward, for all wards except Grangefield, who placed this second. A significant number of the Grangefield responses came from the two schools in the ward and, as previously observed, under 16s ranked this lower.

### What do we know about this issue?

Consultation responses told us that within the ASB category the following were the most and least important to respondents:

| SHOULD BE A PRIORITY         | SHOULD NOT BE A PRIORITY |
|------------------------------|--------------------------|
| Vandalism                    | Begging                  |
| Alcohol Misuse               | Abandoned cars           |
| Poor parental responsibility | Trespassing              |
| People being drunk and rowdy | Kerb crawling            |
| Street Drinking              | Graffiti                 |
| Threats/verbal abuse         | Prostitution             |

Our yearly Partnership Strategic Assessment tells us that:

1. Total ASB incidents recorded by the Police reduced by 15.3%. The Multi Agency ASB Team (MAASBT) also saw a reduction of 27%.

| AS13 Forms               | Deliberate Fires         | Police recorded ASB      |                          |                          |                          | LA recorded ASB          |                          |                           |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---------------------------|--------------------------|--------------------------|--------------------------|
|                          |                          | Total ASB                | Rowdy / Inconsiderate    | Vehicle Nuisance         | Nuisance Neighbours      | ASB team Service Reqs    | Fly Tipping              | Graffiti                  | Noise                    | Sharps                   | NES (ASB reported)       |
| Stainsby Hill (7)        | Stockton Town Centre (1) | Stockton Town Centre (1) | Stockton Town Centre (1) | Hardwick (4)             | Stockton Town Centre (1) | Stockton Town Centre (1) | Stockton Town Centre (1) | Stockton Town Centre (1)  | Stockton Town Centre (1) | Stockton Town Centre (1) | Stockton Town Centre (1) |
| Stockton Town Centre (1) | Hardwick (4)             | Hardwick (4)             | Stainsby Hill (7)        | Stockton Town Centre (1) | Parkfield & Oxbridge (5) | Stainsby Hill (7)        | Parkfield & Oxbridge (5) | Western Parishes (16)     | Parkfield & Oxbridge (5) | Parkfield & Oxbridge (5) | Mandale & Victoria (2)   |
| Billingham Central (11)  | Billingham South (6)     | Stainsby Hill (7)        | Hardwick (4)             | Roseworth (13)           | Billingham East (9)      | Mandale & Victoria (2)   | Mandale & Victoria (2)   | Parkfield & Oxbridge (5)  | Billingham East (9)      | Mandale & Victoria (2)   | Parkfield & Oxbridge (5) |
| Mandale & Victoria (2)   | Newtown (3)              | Parkfield & Oxbridge (5) | Mandale & Victoria (2)   | Mandale & Victoria (2)   | Newtown (3)              | Billingham Central (11)  | Stainsby Hill (7)        | Ingleby Barwick East (26) | Mandale & Victoria (2)   | Billingham Central (11)  | Billingham Central (11)  |
| Hardwick (4)             | Stainsby Hill (7)        | Mandale & Victoria (2)   | Parkfield & Oxbridge (5) | Newtown (3)              | Hardwick (4)             | Hardwick (4)             | Hardwick (4)             | B'garth & Elmtree (17)    | Billingham Central (11)  | Newtown (3)              | Stainsby Hill (7)        |

2. 70% of service requests to the MAASBT came from activity identified by uniformed presence on the streets, through alcohol confiscations, AS 13s issued by police, Neighbourhood Enforcement Service (NES) and the ASB Team and section 27 notices issued by the Police.
3. 31% of ASB incidents reported to the MAASBT were alcohol related.
4. Anti social behaviour continues to be male and youth dominated as demonstrated in the table below:

| <i>Category</i>       | <i>Males</i> | <i>Females</i> | <i>Youths (&lt;18yrs)</i> |
|-----------------------|--------------|----------------|---------------------------|
| All Service Requests  | 81%          | 19%            | 83%                       |
| AS13s                 | 81%          | 19%            | 87%                       |
| Section 27s           | 84%          | 16%            | 17%                       |
| Alcohol confiscations | 62%          | 38%            | 79%                       |
| ABCs                  | 95%          | 5%             | 68%                       |
| ASBOs                 | 80%          | 20%            | 60%                       |

## **What we will do.**

We will:

1. Use information from data analysis to direct operational activity.
2. Clarify what residents think anti social behaviour is, whether they have reported it and if so, to whom, and if not, why not. We will use Viewpoint focus groups for this purpose.
3. Use the council survey and Viewpoint to assess satisfaction levels with how ASB is dealt with in Stockton.
4. Maintain a uniform presence on the streets in particular in hot spot areas and at key times.
5. Maximise the use of mediation to resolve disputes. The Multi Agency ASB Team has officers trained in mediation skills and techniques.
6. Work with alcohol support services to improve the early identification of those misusing alcohol and causing ASB.
7. Work with the Youth Offending Service to reduce the number of young people who enter the Criminal Justice System.
8. THL will launch an ASB Standard for the Borough which will be signed up to by all housing providers and the MAASBT. A yearly performance report will be brought to SSP to review performance against the standard.
9. Quarterly monitoring reports will be taken to SSP and an in depth discussion will be held yearly at SSP on this topic.

## Performance measures.

|     | Measure   | Timescale   | Lead                     |
|-----|---|---|--------------------------|
| 1.1 | <p><b>Reduce repeat callers to the Police, MAASBT and RSLs.</b></p> <p>We will monitor all repeat callers to the Police, MASBT and RSLs to identify those who may be vulnerable and will provide support for them via the ASB Victim/Witness Support Officer.</p> <p>We will assess the number of calls six months prior to the support and six months after.</p> | <p>April 2011 to March 2012</p> <p>Evaluation to be completed April 2012</p>  | Community Safety Manager |
| 1.2 | <p><b>Reduce the perception that ASB is a serious problem.</b></p> <p>Using focus groups held during 2011 to clarify what types of issues residents consider anti social, whether they report this and if so to whom. Measure satisfaction and perception levels in the Viewpoint/MORI yearly survey.</p>   | <p>Improve satisfaction levels from the baseline taken in 2009: 23.2% of residents perceived high levels of ASB</p>   | Community Safety Manager |
| 1.3 | <p><b>Reduce Anti Social Behaviour in the top five wards.</b></p> <p>We will identify the wards with the highest levels of ASB. Through the Joint Action Group process support and diversionary resources will be directed to these areas.</p>  | <p>Baseline 2010/11</p> <p>Top five wards:</p> <p>Police ASB incidents with MAASBT service requests in brackets.</p> <p>Stockton Town Centre – 2,678 (1,658)<br/> Mandale &amp; Victoria – 1,246 (746)<br/> Hardwick – 1,151(560)<br/> Parkfield &amp; Oxbridge – 1,151 (425)<br/> Newtown – 971(722)</p> | Community Safety Manager |

**Contact: Community Safety Manager 01642 527610**